PRIVACY POLICY

We take your privacy very seriously. Please read this privacy policy carefully as it contains important information on who we are and how and why we collect, store, use and share your personal data. It also explains your rights to your personal data and how to contact us or supervisory authorities in the event you havea complaint.

When we use your personal data we are regulated under the General Data Protection Regulation (GDPR) which applies across the European Union and we are responsible as 'controller' of that personal data for the GDPR. Our use of your personal data is subject to your instructions, the GDPR and other relevant EU legislation.

KEY TERMS

It would be helpful to start by explaining some key terms used in this policy:

Website	https://bixbit.io
Services	Related services on the Website
Information collected	Information collected through the Website and the Services, including information requests and newsletter subscriptions
Personal data	Any information relating to an identified or identifiable individual.

PERSONAL DATA WE COLLECT ABOUT YOU

The table below sets out the personal data we collect when you register, create or modify your profile, indicate your preferences and fill out personal information when ordering on the Website.

Personal data we will collect	
- Your e-mail, login and password to your account	
This personal data is necessary to create and use a personal account. If you do not provide the personal information we request, it may prevent you from authorizing the website.	
- Contact information, including your name, job title, company or organization name, business email address, work phone number, business or home address, your job description, and your company information.	
Your contact information will be requested in case we need to contact you personally to provide a service or perform a transaction you requested.	
Personal data that may be collected through the Website	

- information about your Website visiting, such as information about your Internet service provider; the Internet Protocol (IP) address through which you access the network; the date and time you access our Website; the pages you visit while on our Website; and the website from which you linked to our Website.

This data will be used to analyze trends, improve and administer our Website.

HOW YOUR PERSONAL DATA IS COLLECTED

We collect this information directly from you via our website when you create or modify your profile, however, information about your Website visits may be also collected via our website – we use cookies on our website.

HOW AND WHY WE USE YOUR PERSONAL DATA

Under data protection law, we can only use your personal data if we have a proper reason for doing so. We use the information we collect about you to effectively run our business and to help us provide a safe and productive environment for you.

We also process Personal Data for the following purposes:

- to comply with any legal and regulatory obligations;
- to manage and plan our business;
- to send out business mailings;
- to provide information, including newsletters,
- to request information needed;
- to operate the Website;
- to provide the Services or perform requested transactions;
- for our legitimate interests or those of a third party; or
- where you have given consent.

A legitimate interest is when we have a business or commercial reason to use your information, so long as this is not overridden by your rights and interests.

PROMOTIONAL COMMUNICATIONS

We may use your personal data to send you updates by email that might be of interest to you and/or information about our services and products, including exclusive offers, promotions or new services and products.

We have a legitimate interest in processing your personal data for promotional purposes (see above '**How and why we use your personal data'**). This means we

do not usually need your consent to send you promotional communications. However, where consent is needed, we will ask for this consent separately and clearly.

We will always treat your personal data with the utmost respect and never share it with other organisations for marketing purposes.

You have the right to opt out of receiving promotional communications at any time at https://bixbit.io/en/contacts or privacy@bixbit.io.

We may ask you to confirm or update your marketing preferences if you instruct us to provide further services in the future, or if there are changes in the law, regulation, or the structure of our business.

WHOM WE SHARE YOUR PERSONAL DATA WITH

We share your personal data by cross-border transfer with the Processor: DigitalOcean, Inc. (FRA1 facility, located in Frankfurt am Main, Germany), which stores the transmitted data on their servers.

We can collect and share cookies with Google Analytics service. You can learn more about the Google Analytics service at https://analytics.google.com/analytics/web/provision/#/provision .

We only allow our service providers to handle your personal data if we are satisfied they take appropriate measures to protect your personal data. We also impose contractual obligations on service providers relating to ensure they can only use your personal data to provide services to us and you.

We may disclose and exchange information with law enforcement agencies and regulatory bodies to comply with any legal and regulatory obligations.

We may also need to share some personal data with other parties, such as potential buyers of some or all of our business or during a restructuring. In this case, we will notify all the users concerned. Usually, information will be anonymised but this may not always be possible. The recipient of the information will be bound by confidentiality obligations.

WHERE YOUR PERSONAL DATA IS HELD

Information may be held at Processor DigitalOcean, Inc. servers, and those bodies as described above (see '**Whom we share your personal data with**').

Some of these third parties may be based outside the European Economic Area. For more information, including on how we safeguard your personal data when this occurs, see below: '**Transferring your personal data out of the EEA**'.

HOW LONG YOUR PERSONAL DATA WILL BE KEPT

We will keep your personal data after your registration on the Website. We will do so

for one of these reasons:

- to respond to any questions, complaints or claims made by you or on yourbehalf;
- to show that we treated you fairly;
- to keep records required by law.

We will not retain your data for longer than necessary for the purposes set out in this policy. Different retention periods apply for different types of data.

When it is no longer necessary to retain your personal data, we will delete it.

TRANSFERRING YOUR PERSONAL DATA OUT OF THE EEA

To deliver services to you, it is sometimes necessary for us to share your personal data outside the European Economic Area (EEA), e.g.:

- with your and our service providers located outside the EEA;
- if you are based outside the EEA.

These non-EEA countries may not have the same data protection laws as the EEA. We will, however, ensure the transfer complies with data protection law and that all personal data will be secure. We will comply with the Data Protection Act 1998 in respect of any such transfers.

If you would like further information please contact us (see 'How to contact us' below).

YOUR RIGHTS

You have the following rights, which you can exercise free of charge:

Access	The right to be provided with a copy of your personal data.
Rectification	The right to require us to correct any mistakes in your personal data.
Erasure	The right to require us to delete your personal data – in certain situations.
Withdrawal of consent	The right to withdraw your consent to the collection of personal data if it is the basis for the collection of personal data
Restriction of processing	The right to require us to restrict the processing of your personal data – in certain circumstances, e.g. if you contest the accuracy of the data.
Data portability	The right to receive the personal data you provided to us, in a structured, commonly used and machine-readable format and/or transmit that data to a third party – in certain situations.

Objecting	The right to object: – at any time to your personal data being processed for direct marketing (including profiling); – in certain other situations to our continued processing of your personal data, e.g. processing carried out for the purpose of our legitimate interests.
Not to be subject to automated individual decision-making	The right not to be subject to a decision based solely on automated processing (including profiling) that produces legal effects concerning you or similarly significantly affects you.

You have the right to ask us not to process your personal information for marketing purposes. You can exercise your right to prevent such processing by contacting us at https://bixbit.io/en/contacts or privacy@bixbit.io.

For further information on each of those rights, including the circumstances in which they apply, please contact us or see the General Data Protection Regulation.

If you would like to exercise any of those rights, please:

- email, call or write to us (please, see below: '**How to contact us**'); and
- let us have enough information to identify you (e.g. your e-mail);
- let us have proof of your identity; and
- let us know what right you want to exercise and the information to which your request relates.

KEEPING YOUR PERSONAL DATA SECURE

We have appropriate security measures to prevent personal data from being accidentally lost, used or accessed unlawfully. We limit access to your personal data to those who have a genuine business need to access it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

If you want detailed information from Get Safe Online on how to protect your information and your computers and devices against fraud, identity theft, viruses and many other online problems, please visit www.getsafeonline.org. Get Safe Online is supported by HM Government and leading businesses.

HOW TO COMPLAIN

We hope that we can resolve any query or concern you may raise about our use of your information.

The General Data Protection Regulation also gives you the right to complain to a supervisory authority, in particular in the European Union (or European Economic Area) state where you work, normally live or where any alleged infringement of data protection laws occurred.

CHANGES TO THIS PRIVACY POLICY

This privacy policy was published on 27th June 2022. We may change this privacypolicy from time to time.

Please visit our website for important changes to the privacy policy, e.g. for purposes, in the identity of the controller, in the manner, in which rights are exercised, and in cross-border transfers. The posting of the updated privacy policy on our website is deemed to be notice given within a reasonable time before the changes take effect.

HOW TO CONTACT US

Please contact us and/or by post, email or telephone if you have any questions about this privacy policy or the information, we hold about you.